

Smart Hands Services

Smart Hands service is an around-the-clock, on-site, operational support service for remote management, installation and troubleshooting of your data centre equipment.

Our highly acclaimed technical resources are known for best-in-class service and we can provide you the right people at the right time at the right place.

Service Overview

This is an engineering call out service available to assist your staff on-site or be your remote eyes and hands in offices and data centres globally.

Technimove's highly trained and experienced technicians can provide a wide range of remote assistance, management, custom installation and troubleshooting assistance. The full spectrum of our services ranges from basic tasks and guided work to specialists' services in Server, Networking, Storage, Cabling, Power & Cooling.

What can our Smart Hands Services cover:

- Cabling Services, including patching.
- Rack and Stack Services.
- Troubleshooting support.
- Remote Management.
- Logistics Support.
- Asset Management

Why Choose Us?

- 24x7x365 availability with quick response time ensures minimal disruption.
- DBS & SC cleared resources available who deliver the service compliant with our ISO 27001 processes.
- 4-hour SLA's available in select countries under contract.
- Resources range from support engineers to technical specialists.
- Prepaid option allows clients to buy tickets in advance as per their SLA's.



Resource Augmentation

Our Resource Augmentation Solutions provide expert, scalable resources to support a full range of digital transformation needs.

[Learn More →](#)



Programme and Project Management

Delivering responsibility from design through to successful execution.

[Learn More →](#)



Technical Delivery

Supporting clients with business service assurance, operational readiness and service availability.

[Learn More →](#)

Start your consultation today, call UK: 020 8686 8800 US: 1 800 675 0538