

Support Services

From degraded performance, device or infrastructure failure, to temporary project requirements, Technimove provides support and maintenance services across a wide range of vendors and technologies that ensure a timely resolution for your business needs.

Our delivery assurance means the support services will get you back on your feet to ensure its business as usual for your company.

Combining a blend of support offerings enables us to provide you with tailored contractual services that meet your requirements. With robust partnerships and over 100 certified field based resources, you can expect the same continuity of service regardless of your locations across the UK, Europe and USA.

Service Overview

- Phone and email support
- Break/fix troubleshooting
- 24/7 service desk
- Guaranteed 30-minute response for critical issues
- Multi-vendor support options
- Direct access to engineers
- Scale up & Scale down - Add-ons available

The Technimove Advantage:

- **Multi-vendor approach - We are a single point of contact for all your support needs.**
- **Full-stack expertise, we have engineers with a wide range of skills and competencies**
- **Fast - Our average response time is 30 minutes for critical issues.**
- **Multinational coverage - Europe, the UK and USA.**
- **Service delivery with our Project Managed ITILv3 based approach.**

What are the benefits?

- Increase productivity - drive internal business productivity through minimised IT downtime.
- Minimise business disruption - fast issue resolution ensures your systems always work at their most optimal performance.
- Focus on innovation - free up your IT teams to drive new transformational projects and deliver value back to the business.
- Control Expenditures - consolidating your support contracts into one unified model delivers better visibility on spending.

Start your consultation today, call UK: 020 8686 8800 US: 1 800 675 0538